

Privacy Policy or Principles of Personal Data Processing at Gdańskie Zakłady Teleelektroniczne TELKOM-TELMOR Sp. z o.o. via its website <https://solutions.telmor.pl/> as information pursuant to ART. 13 SECTION 1 and 2 of the General Data Protection Regulation from April 27, 2016 on the protection of natural persons in relation to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (hereinafter: the GDPR)

CONTROLLER OF PERSONAL DATA.

1. The Controller of your personal data is Gdańskie Zakłady Teleelektroniczne TELKOM-TELMOR Sp. z o.o. with its registered office in 80-172 Gdańsk, ul. Schuberta 104, Poland
2. For personal information, please contact us by writing to the above mentioned postal address preferably with a note: "Personal Data Inspector," or to the email address dane-osobowe@telmor.pl
3. The Controller shall apply technical and organizational measures to ensure the protection of the processed personal data appropriate to the risks and categories of data protected, and in particular to protect the data against their disclosure to unauthorized persons, against their appropriation by an unauthorized person, against their processing in violation of the applicable regulations, and against their alteration, loss, damage or destruction.

FOR WHAT PURPOSE AND FOR HOW LONG THE CONTROLLER PROCESSES PERSONAL DATA

WHOSE DATA	PURPOSE	LEGAL BASIS	PROCESSING TIME
Purchaser of our service or goods as a Customer or Party to an Agreement	Preparation and performance of an agreement to which you are a Party	Art. 6 section 1. point b of the GDPR	Duration of the agreement, provision of service or execution of order and until the time limits for possible claims have expired
Person contacting us as our Customer, a Party to an Agreement or a third party	Maintaining ongoing contact, answering questions and responding to the sender's position	Art. 6 section 1. point f of the GDPR	Duration of the agreement or processing of inquiries from persons with whom we have no agreement, i.e. 2 years
Party to an Agreement, Customer or third party against whom the claim has been made	Determining, investigating and defending against claims	Art. 6 section 1. point f of the GDPR	After a complaint has been processed, we will store the documentation generated from the complaint procedure: for 3 years for protection against possible claims or until the warranty expires, if the warranty period is extended as a result of a processed complaint.
Party to an Agreement, Customer, third parties	Offering our products and services (direct marketing)	Art. 6 section 1. point f of the GDPR	Until the term of the agreement or objection by a person.
Persons contacting Telmor by phone or through the contact form	Responding to incoming inquiries and determining, investigating and defending against claims	Art. 6 section 1. point f of the GDPR	6 months after the inquiry is recorded. The retention period may be extended if there is likely to be a claim related to the subject matter of the conversation
Persons making a complaint, including persons making requests in the area of the	Handling requests and complaints in connection with agreements concluded with us and orders placed for us	Art. 6 section 1. point f of the GDPR	3 years from the last effective reply, or until the expiration of the warranty, if a complaint is resolved that extends the warranty period

processing of their personal data			
Contractors, Subcontractors or other entities entering into the bidding process	Conducting business negotiations or processing bids	Art. 6 section 1. point f of the GDPR	Until a decision is made regarding the selection of a contractor or subcontractor or the bid submitted, or until an objection is raised by a person
All persons and Parties to an Agreement who have purchased our product or service	To comply with statutory requirements imposed on us, arising in particular from tax and accounting regulations	Art. 6 section 1 point c of the GDPR	5 years after the end of the calendar year or until the statute of limitations on the tax liability expires

RECIPIENTS OF DATA

4. In order to ensure the security of personal data, access is granted to our authorized employees and associates. Within individual services, trusted partners may also be recipients of your data, including but not limited to
 - courier companies delivering the ordered goods to you,
 - an office of legal counsel, in connection with the process of determining, investigating and defending against claims,
 - subcontractors performing assembly services.
5. Your data may also be disclosed to entities authorized to obtain them under applicable law, e.g. to law enforcement agencies in the event of a request by the authority on the appropriate legal basis (e.g. for the purposes of ongoing criminal proceedings).

COOKIES AND USAGE DATA

6. Cookies are small pieces of information in the form of text files sent by a server and stored on the visitor's side of the website (e.g. on the hard drive of a computer, laptop or smartphone memory card - depending on the device used by the visitor). Detailed information about cookies, as well as the history of their creation can be found, inter alia, here: <http://pl.wikipedia.org/wiki/Ciasteczko>.
7. The Controller may process the data contained in cookies when visitors use them for the following purposes:
 - a) to keep anonymous statistics showing how the website is used,
 - b) to adjust the content of the Service websites to the User's preferences as well as to optimize the use of websites; these files enable in particular to recognize the device of the Service User and properly display the website, adjusted to their individual needs;
 - c) to create statistics, which help understand how the website users use the websites, which enables the improvement of their structure and content;
 - d) for the assurance of safety, e.g. for detection of misuses within the scope of authorizations under the Service.
8. The Controller uses:
 - a) Google Analytics provided by Google Inc. (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA) to analyze the use of the website,
9. In order to provide you with customized information about our service, data is also processed by the provider of applications such as:
 - Google via <http://www.doubleclick.com>

RIGHT TO ACCESS THE CONTENT OF YOUR DATA AND TO CORRECT IT

10. In connection with the processing of your personal data, you have the right to access the content of your personal data, to correct them if (they are inconsistent with the actual state), to delete or restrict data processing, to object to their processing, to move the data.
11. The supervisory authority for personal data is the Office for Personal Data Protection. You have the right to lodge a complaint with a supervisory authority.
12. Where your provision of personal data is necessary to enter into an agreement, set up a user account. Providing personal information is voluntary in all circumstances, but will not always result in the ability to provide services, create an account or be granted a response.